

ELA
EXCELLENCE
RESORT BELEK

FEEL WELL
in EXCELLENCE

2026-2027
WINTER SEASON



TABLE OF CONTENTS

ALL INCLUSIVE CONCEPT
03

ELA EXCELLENCE RESORT BELEK
04

WELCOME
06

ELA ASSISTANT
08

OUR SERVICES
09

HONEYMOON CONCEPT
10

ACCOMMODATION
11

SUPERIOR STAYS
12-17

FAMILY STAYS
18-25

SUITE STAYS
26-36

VILLA STAYS
37-43

GASTRONOMY
45-52

ELAZEN SPA & WELLNESS
53-56

ENTERTAINMENT & ACTIVITY
57

FIT GARDEN
58

POOLS & AQUAPARK
60

EVERLAND KIDS WORLD
61-64

CONGRESS & MEETING
65-66

OUR AWARDS
67

IMPORTANT INFORMATION
70-71

ULTRA ALL INCLUSIVE CONCEPT

Offer your guests an exceptional comfort experience with our Ultra All Inclusive concept. While they simply enjoy the moment, let us perfect every detail for you. Let them savour refined flavours, signature cocktails and unlimited resort privileges.

ULTRA ALL
INCLUSIVE
CONCEPT

ELA
HEARTFELT
SERVICES

ELA
ACCOMMODATION

ELA
GOURMET
EXPERIENCES

ELAZEN
HOLISTIC
HEALTH &
WELLNESS CENTER

ELA
ENTERTAINMENT &
ACTIVITY
EXPERIENCES

ELA
CULTURE
AND NATURE

ELA
EVERLAND
CHILDREN'S
WORLD

ELA'S
LIBERATING
ATMOSPHERE

ON THE TRAIL
OF EXCELLENCE



ELA EXCELLENCE RESORT BELEK

GENERAL INFORMATION

Opening Date	: 26 May 2007
Renovation	: 2022 / The facility has been completely renovated.
Category	: 5 Star Luxury Hotel
Concept	: Ultra All Inclusive
Accommodation	: 583 Rooms - 1,200 Beds
Company	: ELA HOSPITALITY A.Ş.
Season	: 12 Months / Open All Year
Total Area	: 110.000 m ²
Languages	: Turkish, English, German, Russian



CONTACT

Address	: İskele Mevkii - Belek
Country	: Antalya - Türkiye

Phone	: +90 242 710 22 00
Fax	: +90 242 715 27 75
Call Center	: +90 444 1 352
E-mail	: info@elahotels.com
Website	: www.elahotels.com

LOCATIONS AND DISTANCES

Airport	: 35 km
Antalya City Center	: 45 km
Nearest Center	: 2 km - Belek
Transportation	: ELA VIP Transfer, Bus, Taxi



WELCOME

Welcoming

Guests are welcomed in the lobby by Ela Assistant crew. Valet service is available. Special welcome drinks are offered during check-in.

Water and wet wipes are offered to our guests arriving by car during check-out. There are 4 charging stations for electric vehicles in the parking lot area within the facility for a fee.

Check-in procedures of our guests are carried out by Ela Assistant crew. Ela Assistant accompany our guests to their rooms and provide all information about the facility and room usage. For guest comfort during early check-in and late check-out, the Comfort Zone with showers, changing rooms and relaxation areas, together with the 24/7 Ela Anatolian restaurant in the lobby, is available.

Ela Assistant request the mobile phone numbers of the guests according to their communication preferences in order to ensure that the possible needs of our guests during their holidays are met instantly and from a single source. They create groups for instant messaging in accordance with Personal Data Protection Law (KVKK).

Check-in / Room Check-in Procedures

Check-in time is 14:00 at the earliest. In case of early arrival, guests can be accommodated in the Lobby or Oxford Lounge until their room is ready.

Check-out / Room Check-out Procedures

Check-out / Room Check-out time is 12.00 noon at the latest in order to serve the next guests. In case of a late check-out / room check-out request, requests will be evaluated within the fee based on availability.

Valid Credit Cards

Mastercard, Amex, Visa, Eurocard

Currency

Turkish Lira - ₺, Euro - €, US Dollar - \$, Pound Sterling - £ are accepted currencies for cash payments.

Languages Spoken

Turkish, English, German, Russian

Wireless Internet Access

Free wireless internet service is available to all guests in their rooms and within the hotel grounds.

Visitor Rules

During this hospitality, tea, coffee and water are offered to external visitors. Visitors must show their passport or ID card at the entrance. Visitors are not allowed to enter the guest rooms due to security procedures. Hotel guests are responsible for their visitors at all times. Visits exceeding 30 minutes will be charged as daily hotel usage. For consumption other than the specified refreshments, the guest who accepts visitors is responsible for the payments for the related extra expenses.

Visitors over two people will also be processed with the information and approval of the relevant manager. Guests who come to the door security without informing the hotel of the guest staying at the hotel are not admitted without the information and approval of the relevant guest. In this case, the hotel management cannot be held responsible for possible complaints.

Pet Policy

Pets are not allowed in the rooms or common areas of the hotel.

Age Limit for Accommodation

For individual hotel reservation and check-in procedures, the guest must be over 18 years of age and present a valid ID.



ELA HEARTFELT SERVICES

Our dedicated team is passionate about delivering exceptional service that leaves a lasting impression on every guest. From the moment guests arrive, the team is there to make their stay extraordinary. At Ela Excellence Resort Belek, every guest is offered a personalised welcome experience from the very first moment.



ELA ASSISTANT

Guests staying in all room categories at Ela Excellence Resort Belek may benefit from Ela Assistant services in line with the resort concept and subject to guest consent. Ela Assistant is a personalised guest assistance service delivered by a qualified team with language capabilities suited to guest profiles. From check-in through departure, the team provides one-to-one support for guest requests and requirements throughout the stay. The service is available daily from 08:00 to 24:00.

Communication with guests is maintained via smart communication devices such as tablets and phones. For requests received between 00:00 and 08:00, the CRM Line at extension 1000 remains available, ensuring continuity of the resort's 24-hour personalised service approach.

To support efficient management of the guest journey, the Ela Excellence Resort Belek mobile application provides access to key hotel services from a single platform. À la carte restaurant reservations, spa appointments, room service requests and the daily activity calendar can all be managed conveniently through the application.





OUR SERVICES

Welcome Services

• Sparkling wine • Fresh homemade lemonade • Various snacks • Valet service • Bellboy service

INCLUSIVE SERVICES (FREE)	Ela Assistant service (08:00- 24:00)	Butler service (for Villa, Presidential Suite and King Suite guests)	Free Concierge Service	Comfort Zone; 24/7 early check-in and late check-out comfort zone	High speed Wi-Fi access
	Baby carriage	Ultra All Inclusive food and beverage concept	Open buffet breakfast, lunch and dinner	24/7 Ela Anatolian Restaurant & Bar	Cinema
	Patisserie	Special celebration service for birthdays and anniversaries	Daily minibar refill	Indoor/Garden Fitness	At Elazen Bar, freshly squeezed fruit juices and herbal teas
	Local and foreign alcoholic/non-alcoholic drinks offered within the concept	Capsule coffee machine and hot beverage setup in the rooms	Umbrellas, sunbeds, beach towels in sunbathing areas	Depending on weather conditions.	Turkish bath, sauna and steam room

EXTRA SERVICES (PAID)	VIP transfer services	Special organizations and menu requests for celebrations and invitations	Akari Teppanyaki (Far Eastern cuisine), La Perla (Italian cuisine), La Sante (Mediterranean cuisine) À La Carte restaurants; (Reservation required.)	Shopping Shops	Car rental service
	Electric charging station	Doctor - nurse	Early check-in/late check-out services	Laundry and dry cleaning	SPA (Hairdresser, massage, skin care services)
	Personal trainer (Fitness - Tennis - Padel)	Tennis court lighting	Padel tennis court rental	Room service	Non-concept imported and local specialty drinks and cellar wines
	VSOP and XO cognacs Premium whiskies	Babysitting			

À la carte restaurants require reservations.

Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions.



ANNIVERSARY AND HONEYMOON CONCEPT

INCLUSIVE HONEYMOON SERVICES (FREE)	Special honeymoon treats and room decoration on arrival day	Romantic honeymoon room breakfast (on a day to be determined by the guest - 1 time)	15% discount at Elazen Spa & Wellness	Special in room amenities on arrival day	Specially decorated dinner on one selected evening at either La Perla Italian or La Sante Mediterranean À La Carte restaurant (Adults only)
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*Marriage certificate must be presented upon arrival. Guests whose marriage date has exceeded 6 months cannot benefit from the honeymoon concept.

ANNIVERSARY AND BIRTHDAY SERVICES (FREE)	Special celebration service for birthdays and anniversaries	Special in-room amenities	Specially decorated dinner on one selected evening at La Perla Italian or La Sante Mediterranean À La Carte restaurant (Adults only)
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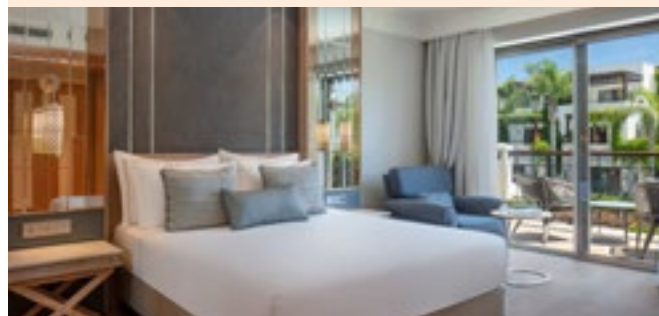
ELA ACCOMMODATION

583 Rooms | 1200 Beds

ELA SUPERIOR STAYS



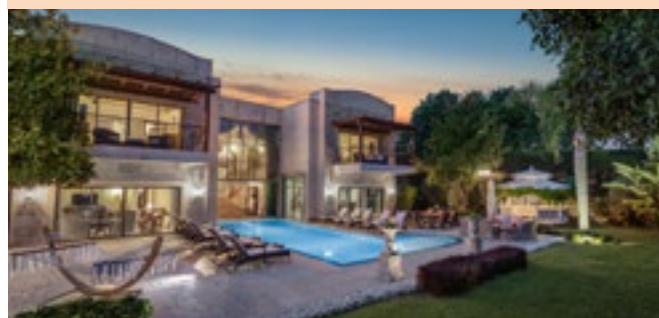
ELA FAMILY STAYS



ELA SUITE STAYS



ELA VILLA STAYS



ELA
SUPERIOR
STAYS

SUPERIOR ROOM

GARDEN/SEA VIEW



Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer guests an exclusive experience with their elegant design and high standards of comfort. Each room has a balcony and impresses with breathtaking views. Five rooms have been specially designed for accessibility needs, with every guest's comfort carefully considered.

Features

- Garden or sea view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Luggage rack

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years

Bed

- 1 Double or 2 single beds
- Josephine or single armchair in rooms with double bed
- Baby bed (available upon request)
- Extra bed (available upon request)
- Pillow menu

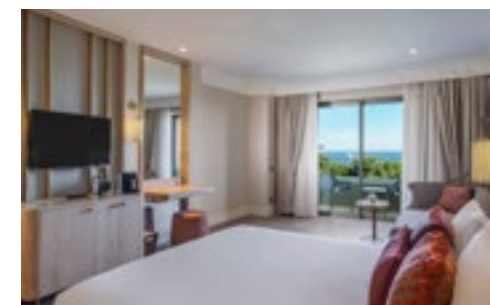
Bathroom

- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Handheld steam iron
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

* We have 5 garden view rooms designed for our guests with special needs.



GRAND SUPERIOR

SEA VIEW



Main Building | 53 m² | 2 Adults + 2 Children or 3 Adults

The Grand Superior Sea View rooms let guests feel the serenity of the sea and sky even from their balconies, offering an experience beyond time.

Surrounded by the enchanting green and blue of the Mediterranean, guests in these highly comfortable rooms will feel as though they have entered another world throughout their stay.



Features	Services	
• Sea view • Bathroom and toilet • Mirror and nightstand • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs • Luggage rack	• Daily mini bar refill • Housekeeping service • Capsule coffee machine • Scales • Bathrobe and slippers • Bathrobe for Children 3-12 Years	
Bed	Bathroom	Technology
• 1 double bed, 1 single bed • Josephine or single armchair • Baby cot (available upon request) • Pillow menu	• Shower cabin • Sink • Shaving / makeup mirror • Hair dryer • Bathroom Cosmetics	• LED TV • Telephone • WIFI - internet • Handheld steam iron • Digital safe • Electronic key • Smart room central air conditioning and lighting system



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SUPERIOR SEA VIEW

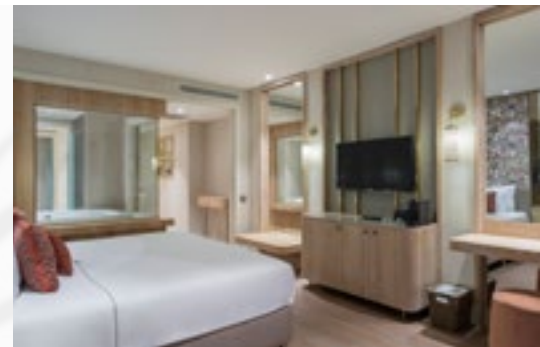
WITH JACUZZI



Main Building | 48 m² | 2 Adults + 1 Child

Superior Sea View with Jacuzzi rooms combine the calming beauty of the Mediterranean with an added touch of indulgence.

With a private jacuzzi and a balcony opening to sea views, these rooms are designed for guests who wish to unwind in comfort and privacy. Smart climate control and modern amenities ensure a peaceful and delightful stay throughout the holiday.



* Ex. Honeymoon Sea View with Jacuzzi

Features	Services
- Bathroom and toilet with jacuzzi - Sea view - Mirror and nightstand 2 single seats - Transparent and blackout curtains - Balcony, outdoor table and 2 chairs	- Daily mini bar refill - Housekeeping service - Capsule coffee machine - Scales - Bathrobe and slippers - Bathrobe for Children 3-12 Years



Bed	Bathroom	Technology
- Double bed - Baby bed (available upon request) - Pillow menu	- Jacuzzi bathroom (jalousie curtain) - Sink - Shaving / makeup mirror - Hair dryer - Bathroom cosmetics	- LED TV - Telephone - WIFI - internet - Handheld steam iron - Digital safe - Electronic key - Smart room central air conditioning and lighting system



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LAKE HOUSE

POOL VIEW



Lake House | 38 m² | 2 Adults + 1 Child

Lake House Pool View rooms offer a nature-integrated, comfortable accommodation experience. Their spacious living area and pool-view balcony combine tranquillity with natural surroundings. Framed by olive trees, the bright and relaxing atmosphere is well suited to families. Baby-cot and extra-bed options provide flexible accommodation, while the smart climate-control system and modern amenities support a comfortable stay.



Features

Services

- Pool view
- Bathroom and toilet
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years

Bed

Bathroom

Technology

- 1 double bed / 2 twin beds
- Baby bed (available upon request)
- Pillow menu

- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bath cosmetics

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system



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ROOM FEATURES

	SUPERIOR GARDEN/ SEA VIEW	GRAND SUPERIOR SEA VIEW	SUPERIOR SEA VIEW WITH JACUZZI	LAKE HOUSE POOL VIEW
Sea View	★	★	★	
Garden View	★			
Pool View				★
Electronic Key System	★	★	★	★
Bathrobe and Slippers	★	★	★	★
Scale	★	★	★	★
Bathroom Cosmetics	★	★	★	★
Bathrobe for Children 3-12 years old	★	★	★	★
Shaving / Makeup Mirror	★	★	★	★
Hair Dryer	★	★	★	★
Shower Cabin	★	★	★	★
Jacuzzi or Jet Shower Panel			★	
Handheld Steam Iron	★	★	★	★
Digital Safe	★	★	★	★
Telephone	★	★	★	★
LED TV	★	★	★	★
Capsule Coffee Machine	★	★	★	★
Smart Room Central Air Conditioning and Lighting System	★	★	★	★
Luggage rack	★	★	★	★
Pillow Menu	★	★	★	★
Minibar / Refilled Once a Day	★	★	★	★

ELA

FAMILY STAYS

FAMILY CORNER ROOM



Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Designed around the needs of parents and children, these rooms provide the comfort that makes every moment memorable.

Family Corner Rooms have been created with family comfort in mind, offering a relaxed and enjoyable holiday in every detail. They provide an ideal living space for both parents and children, while their large balconies create opportunities to spend quality time outdoors.

The rooms are equipped with one double bed and two single beds, prioritising family comfort and creating a comfortable sleeping environment for everyone.



Features

- One master bedroom and one living room
- Forest view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years



Bed

- 1 double, 2 single beds
- Baby cot (available upon request)
- Pillow menu

Bathroom

- Bathroom with shower
- Double sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Handheld steam iron
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

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FAMILY DUPLEX

FOREST/SEA VIEW

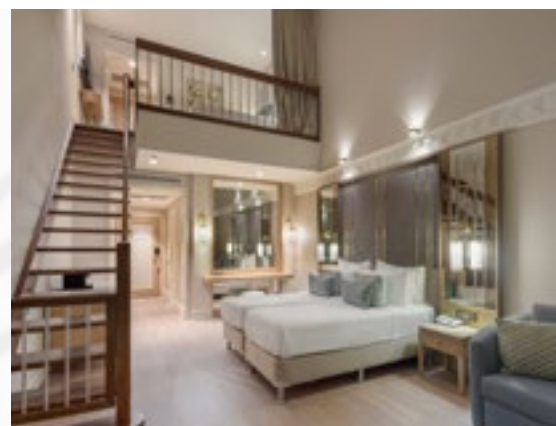


Main Building | 60 m² | 4 Adults + 1 Child

Stairs fitted with a child safety gate give parents peace of mind, while the spacious areas make it possible to enjoy quality time together as a family.

Family Duplex rooms offer bright and comfortable living spaces designed for larger families. Each has a balcony, providing families with an enjoyable and relaxing stay. These two storey rooms have no door between the levels; a child safety gate at the top of the stairs allows families to spend time together safely.

On the first floor, two single beds, central air conditioning, a minibar and modern amenities create a comfortable sleeping and holiday experience for children. The parents' bedroom on the second floor has a double bed and a warm, relaxing atmosphere. Both floors include a shower, bathrobes, slippers and personal care amenities.

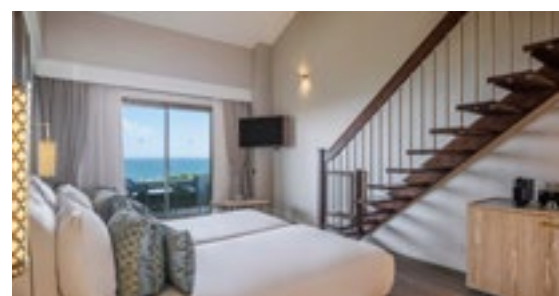


Features

- Forest or sea view
- Separate bathroom and toilet on each floor
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years



Bed

- 1 double bed upstairs and 2 single beds downstairs
- Baby bed (available upon request)
- Pillow menu

Bathroom

- Bathroom with shower
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Handheld steam iron
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

LAKE HOUSE FAMILY

POOL VIEW



Lake House | 76 m² | 4 Adults + 1 Child

Ideal for enjoying the pool with the family after a peaceful nature walk, Lake House Family rooms consist of two connecting bedrooms and offer the tranquillity of nature from a balcony overlooking the pool.

There is one master bedroom and a second room with two single beds. Both rooms include modern equipment such as air conditioning, minibar, satellite TV and make up mirror, while details such as showers and bathrobes ensure guest comfort. Families can enjoy nature and set their preferred temperature with the smart climate control system for a peaceful stay.



Features

- Pool and garden view
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years

Bed

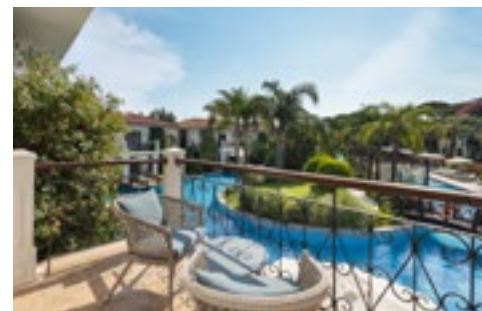
- Double bed and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system



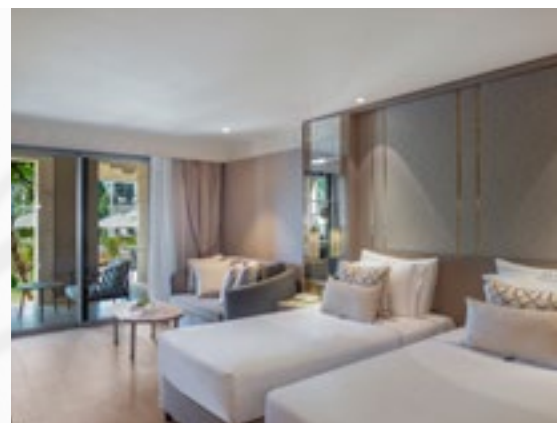
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LAKE HOUSE FAMILY SUITE



Lake House | 100 m² | 4 Adults + 1 Child

With spacious living areas and impressive views, Lake House Family Suites offer an ideal setting for a relaxing family holiday. Located on the first or second floor, each suite features a balcony or terrace and provides a close-to-nature accommodation experience. The generous layout includes two separate bedrooms, one with a king-size bed and the other with two twin beds. Premium services and modern amenities combine comfort, space and tranquillity for families.



Features

- Pool view
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years

Bed

- Double bed and 2 twin beds
- Baby cot (available upon request)
- Pillow menu

Bathroom

- Bathroom with shower
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system



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LAKE HOUSE FAMILY SUITE SWIM UP

Lake House | 76 m² | 4 Adults + 1 Child

Lake House Family Suite Swim Up stands out with its private deck and balcony offering direct pool access. Located on the ground floor, these exclusive two bedroom suites are ideal for families and groups of friends.

After enjoying the sun by the pool, guests can return to their suite in just a few steps and experience this unique comfort. With refined details that enhance its spacious living areas, Lake House Family Suite Swim Up redefines the limits of comfort.



Features

- Pool and garden view
- Pier terrace
- Chaise longue
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Smart air conditioner

Bed

- Double bed and 2 twin beds
- Baby cot (available upon request)
- Extra bed (available on request)
- Pillow menu

Bathroom

- Shower cabin
- Sink
- Shaving / Makeup mirror
- Hair dryer
- Private bathroom and shower products

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system



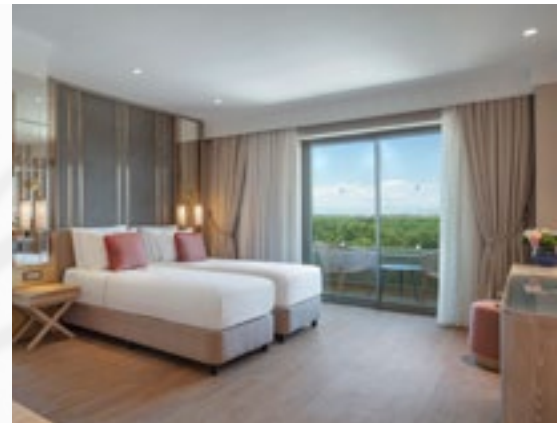
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FAMILY SUITE

Main Building | 100 m² | 4 Adults + 1 Child

With spacious rooms and large balconies, these suites turn every moment into a pleasant and relaxing experience. Located in the main building, Family Suites provide excellent accommodation for families with their two bedroom design and generous living areas.

Their large balconies offer opportunities to spend quality time outdoors, while the spacious interiors create a comfortable setting for families to relax. Every detail has been carefully considered so that parents and children can enjoy a peaceful and comfortable holiday together.

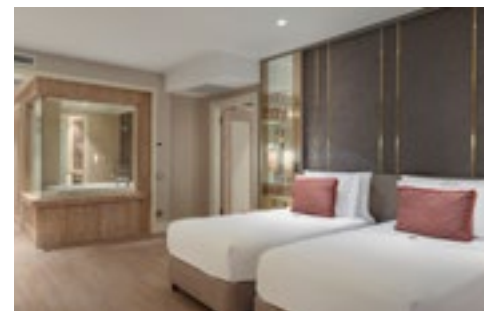


Features

- Sea or garden view
- 2 bedrooms
- 1 bathroom and 1 toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Single seat
- Luggage rack

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years



Bed

- 1 Double and 2 single beds
- Baby cot (available upon request)
- Pillow menu

Bathroom

- Bathroom and toilet
- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Handheld steam iron
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

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ROOM FEATURES

	FAMILY CORNER ROOM	FAMILY DUBLEX FOREST/ SEA VIEW	LAKE HOUSE FAMILY POOL VIEW	LAKE HOUSE FAMILY SUITE	LAKE HOUSE FAMILY SUITE SWIM UP	FAMILY SUITE
Sea View		★				
Garden View	★	★	★	★	★	★
Pool View			★	★	★	
Electronic Key System	★	★	★	★	★	★
Bathrobe and Slippers	★	★	★	★	★	★
Scale	★	★	★	★	★	★
Bathroom Cosmetics	★	★	★	★	★	★
Bathrobe for Children 3-12 years old	★	★	★	★	★	★
Shaving / Makeup Mirror	★	★	★	★	★	★
Hair Dryer	★	★	★	★	★	★
Shower Cabin	★	★	★	★	★	★
Jacuzzi or Jet Shower Panel					★	★
Handheld Steam Iron	★	★	★	★	★	★
Digital Safe	★	★	★	★	★	★
Telephone	★	★	★	★	★	★
LED TV	★	★	★	★	★	★
Capsule Coffee Machine	★	★	★	★	★	★
Smart Room Central Air Conditioning and Lighting System	★	★	★	★	★	★
Luggage rack	★	★	★	★	★	★
Pillow Menu	★	★	★	★	★	★
Minibar / Refilled Once a Day	★	★	★	★	★	★

ELA

SUITE STAYS

DELUXE SUITE



Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults + 1 Child

The bathroom with Jacuzzi and elegant living room have been carefully designed for moments of comfort and pleasure. With a spacious 105 m² layout comprising a living room and bedroom, Deluxe Suites combine comfort and luxury in one exceptional stay. Ideal for guests who wish to begin the day with breathtaking Mediterranean views, these rooms make every holiday memorable through elegant design and generous space. The lounge and seating area invite guests to relax, while a bathroom with Jacuzzi and a double bed add distinctive privileges. Central air conditioning, satellite TV, minibar and other modern amenities create the setting for unforgettable memories.



DELUXE SUITE



Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults + 1 Child

Features	Services	Bed
• Sea view • Garden view • Living room • Bedroom • Jacuzzi • Double bathroom and double toilet • Mirror and nightstand • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs • Seating group • Luggage rack	• VIP assistant service • Daily mini bar refill • Housekeeping service • Capsule coffee machine • Scales • Turn down service • Bathrobe and slippers • Bathrobe for Children 3-12 Years • Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights)	• 1 double and 1 single bed • Baby cot (available upon request) • Pillow menu

Bathroom	Technology
• Bathroom with jacuzzi • Shower cabin • Sink • Shaving / makeup mirror • Hair dryer • VIP bath cosmetics	• LED TV • Telephone • WIFI - internet • Digital safe • Electronic key • Smart room central air conditioning and lighting system

PREMIER ROOF TOP SUITE



Main Building | 150 m² | Duplex | 2 Adults + 2 Children or 3 Adults

Located in the main building, the 150 m² Premier Roof Top Suite offers a spacious and luxurious setting. Parquet flooring, a large balcony and terrace complement a comfortable living room and bedroom. The first floor welcomes guests with a modern seating group; adjustable central air conditioning and minibar further enhance comfort. Parquet floors, satellite TV and telephone are accompanied by a WC and hairdryer for personal needs. The second floor features a double bed, a terrace with Jacuzzi and an expansive sunbathing area. The bathroom with bathtub, bathrobes and slippers, make-up mirror and minibar have all been considered for guest comfort.



PREMIER ROOF TOP SUITE



Main Building | 150 m² | Duplex | 2 Adults + 2 Children or 3 Adults

Features

- Sea or forest view
- Duplex
- Living room
- Bedroom
- Terrace and jacuzzi
- 1 bathroom and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Free room service
- VIP Airport Transfer (round trip for stays of 5 nights or more)
- Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights)
- One complimentary hosting at La Perla À La Carte Restaurant during the stay

Bathroom

- Bathroom with bath or shower
- Shower cabin
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

Bed

- Double bed upstairs
- Baby cot (available upon request)
- Pillow menu

GRAND ROOF TOP SUITE



Main Building | 235 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Located in the Main Building, the 235 m² Grand Roof Top Suite offers spacious duplex accommodation designed for families and larger parties. The suite comprises two bedrooms, with two twin beds on the lower floor and a double bed on the upper floor, together with a separate living area. A connecting door also provides access to a Superior Room.

The suite features central air conditioning, minibar, capsule coffee facilities, satellite TV, digital safe and telephone. Two bathrooms and two toilets are provided, while the terrace with Jacuzzi, sunbathing area and sun loungers extends the living space outdoors. Sea or forest views complete the accommodation experience.



GRAND ROOFTOP SUITE

Main Building | 235 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Features

- Sea or forest view
- Duplex
- Living room
- 2 bedrooms (connected to 1 Superior room)
- Terrace and jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Luggage rack

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scales
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Free room service
- VIP Airport Transfer (round trip for stays of 5 nights or more)
- Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights)
- One complimentary hosting at La Perla À La Carte Restaurant during the stay

Bathroom

- Bathroom with bathtub and shower
- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

Bed

- Double bed upstairs; two twin beds downstairs
- Baby cot (available upon request)
- Pillow menu

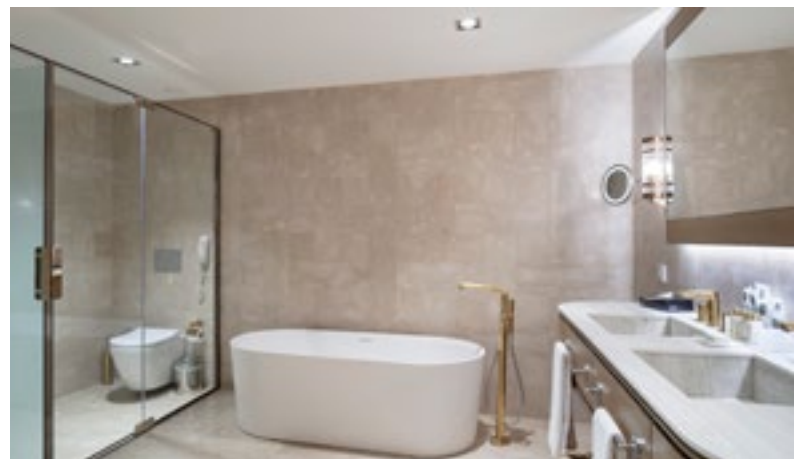
PRESIDENTIAL SUITE



Main Building | 233 m² | Duplex | 4 Adults + 1 Child or 5 Adults

A holiday surrounded by Mediterranean magic awaits in this suite, where every moment feels special. The two-storey Presidential Suite in the main building offers a luxurious and comfortable stay through its spacious design. The first floor features a large living room, seating group, minibar and capsule coffee machine. This elegant parquet-floored salon includes adjustable central air conditioning and satellite TV. A bedroom on the same floor has two single beds, a bathroom with bathtub and a private balcony, along with bathrobes, slippers and personal care amenities.

On the second floor, the parents' bedroom offers a double bed and bathroom with Jacuzzi. Minibar, digital safe and central air conditioning provide every comfort. A jacuzzi opens onto the spacious terrace, allowing guests to release the day's fatigue and relax on sun loungers in the unique Mediterranean atmosphere. The elegance of the interior and the openness of the exterior meet in this exceptional suite. Luxurious touches such as a private beach suite make the holiday even more special.



PRESIDENTIAL SUITE

Main Building | 233 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Features

- Sea view
- Living room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Chaise longue

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge Dry cleaning is charged.)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Welcome with flowers and champagne
- Private butler service
- Free room service
- VIP Airport Transfer (Minimum stay of 5 nights or more, two ways)
- Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights)
- One complimentary hosting at La Perla À La Carte Restaurant during the stay

Bathroom

- 1 bathroom with bath and shower and 1 bathroom with shower
- Double Sink
- Shaving / Makeup mirror
- Hair dryer
- Private bathroom and shower products

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room central air conditioning and lighting system

Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available upon request)
- Pillow menu

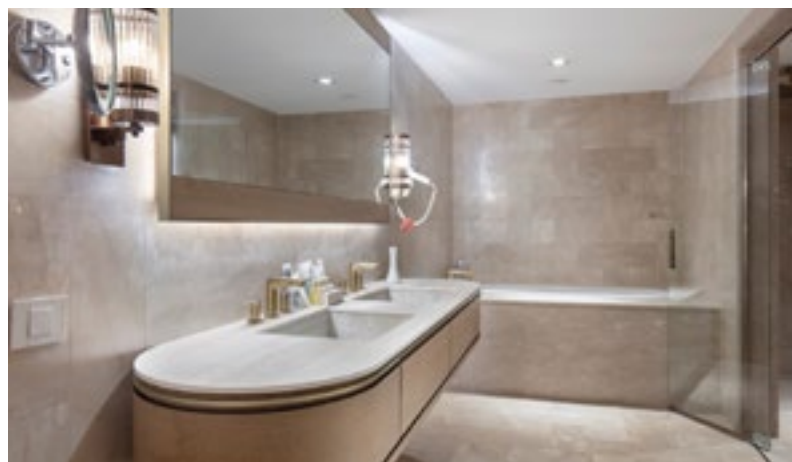
KING SUITE



Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

The 375 m² King Suite combines elegant design with functional duplex living spaces. The first floor features a spacious living room and dining area with parquet and marble flooring, together with a kitchen area equipped with a refrigerator, oven and hob. A work desk and large balcony provide additional space for both business and leisure use, while central air conditioning and satellite TV support a comfortable stay.

The upper floor comprises two bedrooms. One bedroom is furnished with two twin beds, a spacious seating area and a bathroom with bathtub. The master bedroom features a double bed, walk-in wardrobe, Josephine sleeper chair and a bathroom with Jacuzzi. The suite also includes a terrace with Jacuzzi and sunbathing area, two bathrooms and three toilets. Minibar, bathrobes and other in-room amenities complement the accommodation experience.



KING SUITE



Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Features	Services	Bed
• Sea view • Duplex • Hall • Dining room • 2 bedrooms • Terrace and jacuzzi • 2 bathrooms and 3 toilets • Mirror and nightstand • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs • Seating group • Chaise longue • Refrigerator • Oven • Stove (Cooker) • Kitchenette	• VIP assistant service • Daily minibar refill • Housekeeping service • Turndown service • Capsule coffee machine • Scales • Bathrobe and slippers • Bathrobe for children aged 3–12 • Welcome with flowers and champagne • Private butler service • Laundry (washing and ironing complimentary; dry cleaning chargeable) • Complimentary room service • VIP Airport Transfer (round trip for stays of 5 nights or more) • Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights) • One complimentary hosting at La Perla À La Carte Restaurant during the stay	• Double and 2 twin beds upstairs • Baby cot (available upon request) • Pillow menu
Technology • LED TV • Telephone • WIFI - internet • Digital safe • Electronic key • Smart room central air conditioning and lighting system		Bathroom • Bathroom with bathtub and shower • Double sink • Shaving / makeup mirror • Hair dryer • Private bathroom and shower products

ELA

VILLA STAYS

VILLA ELA PALACE



Villa Area | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Designed with modern touches, Villa Ela Palace offers a comfortable stay in a fully private setting. Close to the sea and set within a generous private area, the villa is suitable for larger groups, families with children and private celebrations, with private butler service throughout the day. The secluded 297 m² duplex combines a garden pool, terrace Jacuzzi, modern living room, spacious dining area and bedrooms with French beds. Each bedroom has a private bathroom with selected bath and shower amenities. Terrace seating, sun loungers and a home cinema system complete the accommodation experience.



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VILLA ELA PALACE

Villa Area | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Features

- Total 4 bedrooms:
1 bedroom downstairs
3 bedrooms upstairs
- Private garden
- Living room
- Dining room
- Terrace and jacuzzi in master room
- 4 bathrooms 5 toilets
- Balcony
- Chaise longue
- Turkish bath
- Sauna

Bed

- 3 double and 2 single beds
- Baby cot (available upon request)
- Pillow menu

Bathroom

- Bathroom with bathtub and shower
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- Private bathroom and shower products

Kitchen

- Refrigerator
- Oven
- Ice machine
- Stove (Cooker)
- Microwave oven
- Wine cabinet
- Turkish coffee machine

Services

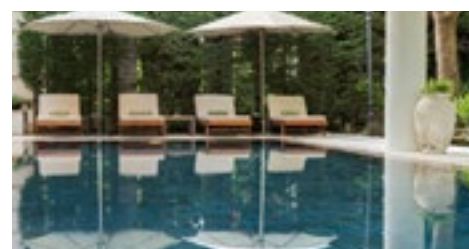
- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Tea machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Child set
- Personalized welcome service
- Private check in at the villa
- Welcome with flowers and champagne
- Private butler service
- Laundry (Washing and ironing free of charge. Dry cleaning for a fee)
- Free Room service (Villa menu)
- VIP assistant service
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights)
- One complimentary hosting at La Perla À La Carte Restaurant during the stay
- One complimentary BBQ organisation in the villa garden during the stay (valid for stays of at least 7 nights).

Technology

- Smart TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key
- Smart room air conditioning and lighting system

Garden

- Heated private pool
- Dining table and garden seating
- Sun loungers, hammocks and umbrellas



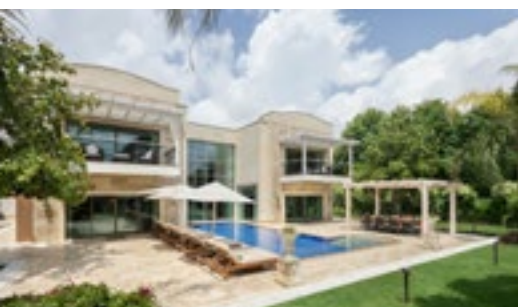
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VILLA SULTAN PALACE



Villa Area | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

Villa Sultan Palace combines nature and luxury in a beachfront setting. The two-storey villa includes a spacious living and dining room, a fully equipped kitchen and five bedrooms, making it suitable for families and larger groups. A small bedroom with two single beds is located downstairs, while four bedrooms with French beds are upstairs. The 65 m² heated private pool and Jacuzzi area sit within the 886 m² garden. Private butler service and one complimentary BBQ organisation in the villa garden during the stay, available for stays of at least 7 nights, complement the accommodation experience. The villa also includes a Turkish bath, sauna and fitness centre, while the garden features a dining table, sun loungers, hammock and gazebo. A large sea-facing terrace completes the private accommodation experience.



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VILLA SULTAN PALACE



2 Units | Villa Area | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

Features	Services	Kitchen
- Total 5 bedrooms: 4 bedrooms upstairs 1 bedroom downstairs - Private garden - Living room - Dining room 6 bathrooms and 6 toilets - Fitness - Chaise longue - Turkish bath - Sauna	- Excellence Maxibar - Housekeeping service - Turndown service - Capsule coffee machine - Tea machine - Scales - Bathrobe and slippers - Bathrobe for children aged 3–12 - Child set - Personalized welcome service - Private check-in at the villa - Welcome with flowers and champagne - Private butler service - Laundry (washing and ironing complimentary; dry cleaning chargeable) - Complimentary room service (Villa menu) - VIP assistant service - VIP Airport Transfer (round trip for stays of 5 nights or more) - Departure Elite Lounge Service (available on departure for stays of at least 7 nights; not available for domestic flights) - One complimentary hosting at La Perla À La Carte Restaurant during the stay - One complimentary BBQ organisation in the villa garden during the stay (valid for stays of at least 7 nights).	- Fully equipped kitchen - Refrigerator - Dishwasher - Oven - Ice machine - Cooker - Microwave oven - Wine cabinet - Turkish coffee machine - Special tea and coffee machine
Bed		Technology
4 double and 2 twin beds - Baby cot (available upon request) - Pillow menu		- Smart TV - Telephone - WIFI - internet - Digital safe - Electronic key - Home theater system
Bathroom		
- Bathroom with bathtub (available in 2 rooms) - Sink - Shaving / makeup mirror - Hair dryer - Private bath and shower products		
Garden		
- Heated private pool - Dining table and garden seating - Sun loungers, hammocks and umbrellas		

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ROOM FEATURES

VIP CONCEPT	DELUXE SUITE	PREMIER ROOF TOP SUITE	GRAND ROOF TOP SUITE	PRESIDENTIAL SUITE	KING SUITE	VILLA ELA PALACE	VILLA SULTAN PALACE
VIP Airport Transfer <i>(round trip for stays of at least 5 nights)</i>		★	★	★	★	★	★
Arrival Elite Service (available on arrival for stays of at least 7 nights; not available for domestic flights)						★	★
Departure Elite Lounge Service (available on departure for stays of at least 7 nights; valid for international departures from Antalya Airport; not available for domestic flights)	★	★	★	★	★	★	★
Welcome with Flowers and Champagne at Check-in				★	★	★	★
Private Butler Service				★	★	★	★
VIP Assistant	★	★	★				
Complimentary Room Service		★	★	★	★	★	★
Laundry (washing and ironing complimentary; dry cleaning chargeable)		★	★	★	★	★	★
Turn Down Service	★	★	★	★	★	★	★
Excellence Maxibar						★	★
Heated Pool						★	★
La Perla À la Carte (Once per stay)		★	★	★	★	★	★
Minibar	★	★	★	★	★		
Bathrobes and Slippers	★	★	★	★	★	★	★
Scales	★	★	★	★	★	★	★
VIP Bathroom Amenities	★	★	★	★	★	★	★
Bathrobes for Children Aged 3-12	★	★	★	★	★	★	★
Shaving / Make-up Mirror	★	★	★	★	★	★	★
Hairdryer	★	★	★	★	★	★	★
Shower Cabin	★	★	★	★	★	★	★
Jacuzzi or Jet Shower Panel	★	★	★	★	★	★	★
Digital Safe	★	★	★	★	★	★	★
LED TV	★	★	★	★	★		
Smart TV						★	★
Telephone	★	★	★	★	★	★	★
Capsule Coffee Machine	★	★	★	★	★	★	★
Smart Air-Conditioning and Lighting System	★	★	★	★	★	★	★
Luggage Rack	★	★	★	★	★	★	★
Pillow Menu	★	★	★	★	★	★	★
Electronic Key System	★	★	★	★	★	★	★

ELA VIP SERVICES TERMS & CONDITIONS

Arrival Elite Service



- Elite Lounge Service is valid for guests staying at least 7 nights in Villa Ela Palace and Villa Sultan Palace room categories.
- Elite Lounge Service is for international arrivals at Antalya Airport; it is not provided for domestic flights.
- All welcome formalities are completed by TAV personnel.
- The hotel arrival date and flight arrival date must be the same.

Service details:

- The passenger is welcomed inside the terminal's arrivals area at the Meeting Point located before the police passport-control checkpoint. *(The passenger's reservation may be displayed on electronic screens around the information desk.)*
- The passenger is directed to priority passport-control booths.
- A CIP representative welcomes the passenger with a name sign and escorts them to baggage reclaim.
- A porter loads the luggage onto the baggage trolley.

• After customs control:

- If the passenger requests refreshments, service is provided in the designated area and concludes there.
- If the passenger does not request refreshments, the porter escorts them to the welcome desks, where the service is completed.

ELA VIP SERVICES TERMS & CONDITIONS

Departure Elite Lounge Service



- Elite Lounge Service is valid for guests staying at least 7 nights in Deluxe Suite, Grand Roof Top Suite, Premier Roof Top Suite, Presidential Suite, King Suite, Villa Ela Palace and Villa Sultan Palace categories.
- Elite Lounge Service is for international departures from Antalya Airport; it is not available for domestic flights.
- All check-in formalities are completed by TAV personnel.
- All guests must reserve the service at the Guest Assist desk at least 24 hours before flight departure.
- Hotel check-out date and flight departure date must be the same.

Service details:

- Welcome at the Meeting Point inside the terminal, in front of the departures entrance.
- Entry through a dedicated terminal gate.
- Fast track access.
- Check-in at a dedicated check-in counter.
- Guidance to priority passport control booths.
- Fast track passage through the second security checkpoint.
- Queue free entry to the Elite Lounge accompanied by an assistant.
- Hospitality in CIP lounges for 2 hours.
- Hot/cold drinks and food from the buffet.
- Unlimited complimentary domestic drinks, including beer and wine, within the Bar Concept.
- Imported alcoholic beverages may be purchased within the Bar Concept.
- Complimentary Wi-Fi.
- Flight-information screen.
- WC and baby care room.
- Smoking terrace.
- À la carte menu (chargeable).
- PlayStation gaming area (chargeable).
- Massage corner (chargeable).
- Option to order outside food and beverages (chargeable).
- Children's play area.
- Duty Free shopping assistant.
- Meeting room use (chargeable).
- Locker use (chargeable).
- Shopping assistant (chargeable).

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ELA GOURMET EXPERIENCES

With meticulously prepared flavours made from the finest ingredients and our commitment to excellence, guest satisfaction remains our priority. We offer a gastronomic experience that elevates dining to a whole new level.





GASTRONOMY

Ultra All Inclusive Food & Beverage Concept

INCLUSIVE SERVICES (Free)	Breakfast, lunch and dinner in the main restaurant (open buffet)	Preparation of special meals for guests with specific requests for their children	7 bars	Patisserie	Children's snack restaurant
	Ice cream	24 hour food and beverage service	Special food for dieters and allergy sufferers (upon informing Ela Assistants)	Original A+ brands in international standards in all beverages	Local and foreign alcoholic / soft drinks
	Freshly squeezed fruit juices and herbal teas at Hayat Restaurant and Elazen Bar	Daily mini bar refill in the room	Capsule coffee machine and hot beverage setup in the rooms	Matcha	

EXTRA SERVICES (Paid)	A cover charge per person applies to dinner reservations at the à la carte restaurants Akari Teppanyaki, La Perla and La Sante.	Premium imported whiskeys, cellar wines and beverages	VSOP and XO premium cognacs	24-hour room service	Special celebrations and organizations and special menu orders
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HAYAT RESTAURANT



Hayat Restaurant offers carefully selected flavours from Turkish and international cuisine across the breakfast, lunch and dinner buffets. Its ambience, welcome service, smoking terrace overlooking the pool and peaceful setting surrounded by Koi fish take the open-buffet experience beyond the familiar. A dedicated adults-only section provides a comfortable alternative for guests seeking a quieter and more exclusive dining experience.

LA ROUGE PATISSERIE



A French stop in the heart of ELA. Inspired by classic French patisserie, La Rouge is an ideal place to pause, take a breath and enjoy a sweet break at any time of day.

ELA ANATOLIAN

At Ela Anatolian, the richness of gold tones is balanced by the understated elegance of beige. Tables overlooking lush green scenery create a peaceful dining setting, while the menu offers flavours designed to appeal to different tastes.



AKARI TEPPANYAKI

Far East Cuisine

At Akari, Teppanyaki performances by talented chefs bring the atmosphere of the Far East to life. Exotic flavours such as sushi and sashimi are served in a lively and enjoyable setting.



LA PERLA

Italian Cuisine

La Perla offers selected flavours of authentic Italian cuisine, prepared by the chefs with fresh, high-quality ingredients. Traditional Italian dishes, attentive service and an elegant yet relaxed atmosphere come together in a refined gastronomic experience.



LA SANTE

Mediterranean Cuisine

Inspired by the generous tables of the Mediterranean, La Sante offers guests a balanced gastronomic experience with olive-oil dishes, seafood and light flavours prepared with fresh, seasonal ingredients. Its elegant and serene atmosphere is complemented by attentive service and selected Mediterranean flavours.





RESTAURANTS	Activity	Type	Opening Hours	Ultra All Inclusive
Hayat Main Restaurant	Breakfast Lunch Dinner	Buffet	07.00 – 11.00 12.30 – 14.30 18.30 – 21.00	★
Ela Anatolian 7/24	International Cuisine	À la Carte	24 Hours	NO RESERVATION Complimentary
La Perla (Italian Cuisine)	À la carte dinner	À la Carte	18.30 – 22.00	RESERVATION REQUIRED Chargeable
Akari Teppanyaki (Far Eastern Cuisine)	À la Carte Dinner	À la Carte	18.30 – 22.00	RESERVATION REQUIRED Chargeable
La Rouge Patisserie (Lower Lobby)	Patisserie	Self Service	10:00 - 22:30	★
Everland Kids World	Cake & Cookie Time	Snack	15:00 - 16:00	★
La Sante (Mediterranean Cuisine)	À la Carte Dinner	À la Carte	18.30 – 22.00	RESERVATION REQUIRED Chargeable

A la Carte Restaurant Usage Practices;

- A cover charge per person applies at our à la carte restaurants Akari Teppanyaki, La Perla and La Sante.
- Children aged 0-6 dine free of charge. For children aged 7-11.99, 50% of the per-person cover charge is posted to the account.
- Reservations for all à la carte restaurants are managed by the ELA Assistant team. Guests may make reservations through ELA Assistant or the mobile application.
- Ela Anatolian à la carte restaurant is complimentary, operates 24/7 and does not require a reservation.
- A vegan buffet is available at our main restaurant, Hayat Restaurant. Vegan alternatives are also available on the menus of all à la carte restaurants.

Cancellation Policy: Restaurant reservations may be cancelled free of charge until 17:00 on the reservation date. If a reservation is not cancelled by this time, 50% of the fee stated on the ticket is automatically charged to the room account because the table remains reserved.



BARS

BARS	Activity	Working Hours	Ultra All Inclusive
Lobby Bar	Bar	24 Hours	✦
Lower Lobby Bar	Bar	09:00-00:00	✦
Oxford Lounge Bar	Bar	10:00-00:00	✦
Elazen Bar	Bar	09:00-20:00	✦
Night Zone	Disco Bar	23:00-02:00	✦
La Sofa Bar	Bar	09:00-17:00	✦
Browns Coffee	Bar	10:00-18:00	✦



DRINKS ARE SERVED TO THE TABLE IN ALL OUR BARS EXCEPT ELAZEN BAR.

MINI BAR

Water 400 ml	Water 1 litre	Soda 200 ml	Fruit juice orange 200 ml	Fruit juice cherry 200 ml	Ice Tea Lemon 330 ml
Ice Tea Peach 330 ml	Beer 33 cl	Cola 250 ml	Cola Zero 250 ml	Fanta 250 ml	Sprite 250 ml
Snack Biscuit 45 gr	Chocolate wafer	Raw mixed nuts 45 gr	Chips 20 gr		

MINIBAR IS FILLED ONCE A DAY. EXTRA REQUESTS ARE MET BY ROOM SERVICE.

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LOBBY BAR

The Lobby Bar is designed for guests to enjoy the day inside the hotel. Its terrace combines scenic views with soothing piano accompaniment, creating a relaxed setting for memorable moments.

OXFORD LOUNGE

The Oxford Lounge offers an enjoyable atmosphere with game stations such as billiards. Comfortable relaxation areas provide added convenience for guests arriving early or checking out late, while evening DJ performances and live-music events scheduled according to the weekly programme add a refined touch to the holiday experience.



ELAZEN BAR

Located in the Elazen Spa & Rituals Lounge, Elazen Bar is a unique relaxation area for our guests who enjoy freshly squeezed fruit and vegetable juices and herbal teas after their massages and treatments at the spa center.

NIGHT ZONE

Night Zone brings the warmth of the southern coast into the evening. DJ performances combine music and dance and raise the rhythm after dark.



BEVERAGE CONCEPT

- Local and imported A quality alcoholic and soft drinks
- Selection of quality wines in all restaurants and bars
- Tea, coffee and other hot/cold drinks at La Rouge Patisserie
- Seasonal freshly squeezed fruit juice service in various units
- Beverage service to sunbeds at the pool and beach

Whiskey	Talisker 10 YO The Singleton Single Malt 12 YO Aberlour 12 YO Glenlivet Founder's Reserve Naked Grouse Malt Glenfiddich 12 YO	Jack Daniel's Single Barrel Jack Daniel's No 7 Jack Daniel's Gentleman Jack Jim Beam Bourbon Maker's Mark Woodford Reserve	Chivas Regal 12 YO Chivas Regal 15 YO The Famous Grouse	Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Gold Label Reserve Johnnie Walker Double Black	Jameson Black Barrel Jameson Bushmills	J/B Ballantines Dimple Golden Selection Cutty Sark
Vodka	Absolut Blue Absolut Citron Absolut Vanilia Absolut Mandrin Absolut Raspberri Absolut Pears Absolut Elyx	Tito's Beluga Noble Belvedere Grey Goose	Smirnoff Red No 21 Smirnoff North Smirnoff Green Apple	Russian Standart Finlandia	Nemiroff Gilbey's	
Gin	Tanqueray No Ten Tanqueray Dry	Hendrick's Gin Mare Mediterranean Bombay Sapphire	Gordon's Gordon's Pink	Beefeater Beefeater Pink	Gilbey's Fords	Juniper Bird
Rum	Havana Club Anejo 3 Anos Havana Club Anejo 7 Anos	Captain Morgan White	Bacardi	Cachaça Janerio		
Tequila	Olmea Altos Plata Olmea Gold Olmea Silver	Don Julio Blanco	Sierra Gold Sierra Silver	El Jimador Silver		
Cognac & Brandy	Hennessy VS Martell VS	ST-Remy Brandy VSOP Napoleon Brandy	Metaxa 5 Metaxa 7			
Aperitif & Digestif	Martini Bianco Martini Extra Dry Martini Rosso Martini Fiero	Garrone Bianco Garrone Rosso Garrone Extra Dry Garrone Bitter	Grappa	Aperol	Fernet Branca	Campari
Beer	Corona Miller	Heineken Budweiser	Becks Tuborg Gold	Carlsberg	Guinness Dark	Peja (Non-Alcoholic Beer)
Liqueur	Malibu Archers Safari Skins Mastiha Cardinal Melon	Tia Maria Kahlua Baileys Sheridan's	St. Germain Disaronno Amaretto Jack Daniel's Honey Jack Daniel's Fire Jack Daniel's Apple	Southern Comfort Drambuie Cointreau Luxardo Triplum Triple Sec	Passoa Chambord	Jagermeister Limoncello Sambuca Jagermeister Manifest Jagermeister Cold Brew
Rakı	Yeni Rakı Yeni Rakı Yeni Seri	Tekirdağ Altın Seri Beylerbeyi Tera Gold Efe Gold Beylerbeyi Göbek	Tekirdağ Yaş Üzüm Efe Yaş Üzüm Tekirdağ Göbek	Mercan Rakı	Sake Gekkeikan Ouzo	

ELAZEN SPA & WELLNESS CENTRE

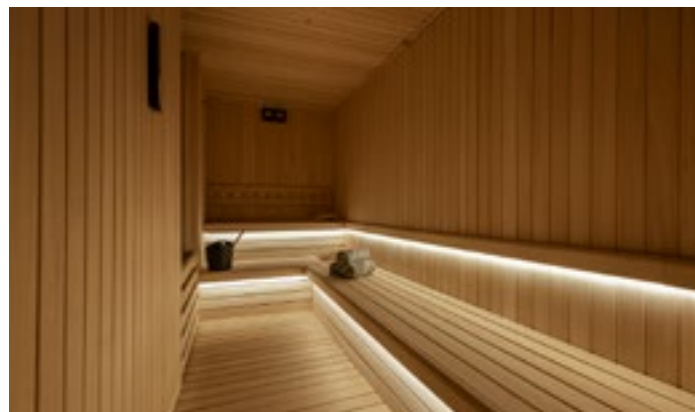
ElaZen Spa & Wellness is a 4,500 m² space dedicated to tranquillity and renewal, offering 50 different massages and treatments using natural skin-care products. Its dedicated team and service approach support a restorative experience for body and mind.





ELAZEN SPA & WELLNESS

- With its distinctive architecture and 4,500 m² area, Elazen Spa & Wellness offers massages and treatments designed to support physical and mental renewal during the holiday.
- Elazen Spa & Wellness serves between 09.00 - 20.00 with its international crew.
- Organic and Hi-tech products are used in the treatments offered at Elazen Spa & Wellness.



- Elazen Spa & Wellness: 14 Massage Rooms - 1 Skin Care Room - 1 Body Care Room - 1 Grand Suite - 4 Garden Suites - 1 Dome Turkish Bath - 1 Elazen Turkish Bath - Relaxation Areas Indoor and Outdoor - Swimming Pool - Indoor Children Swimming Pool - Fitness Center
- Paid SPA recreation section: Private scrub room for 2 people - 2 separate scrub rooms - 1 sauna - 1 steam room - 2 showers - WC





ELAZEN SPA & WELLNESS

INCLUSIVE SERVICES (FREE)	Fitness Center	Finnish and Bio Sauna	Relaxation Area	Steam Bath	Snow Fountain
	Heated pool (Indoor and Outdoor Pool)	Turkish Bath	Elazen Bar		
EXTRA SERVICES (PAID)	Massages and VIP Turkish Bath Services	Skin and Body Treatments	Turkish bath care and massage services for villas	European and Asian Massages	Beauty Treatments
	VIP Section (Steam room, 3 Turkish baths, sauna, shower and WC.)	Natural Facial Treatments: Pressotherapy, Ozone Sauna, Algae Treatments	VIP SPA, Garden Suites	Wellness: Natural Anti-Age Treatments, Pro Collagen, Facial Treatments, Healing Body Treatments	Natural Body Treatments
	Spa Rituals	Spiritual authentic body treatments: Hot stone therapy	Care with professional cosmetic devices	Hairdresser Services, Manicure, Pedicure	Ayurvedic rituals: Abhyanga, Shiroabhyanga, Shirodhara

Cancellation Policy: SPA reservations may be cancelled free of charge no later than 4 hours before the scheduled treatment or therapy appointment. For cancellations made less than 4 hours before the appointment, or when no cancellation is communicated, €50 per person is charged for massage, facial and body treatments and €25 per person for hairdresser services. Signing the reservation form constitutes written acceptance of the cancellation policy. Late or missing cancellations prevent the reserved treatment area and therapist from being made available to other guests. If the reservation form is not signed, the reservation is not confirmed; in this case, SPA treatments requested without a confirmed reservation can only be provided subject to availability. Cancellation and change requests may be submitted to the SPA Center desk, the Guest Experience Assistant or extension 1000.



ELAZEN SPA & WELLNESS

With 50 years of history, skin and body treatments, which come to the forefront with special cosmetic products with "Respect and Love for Nature" as their principle and foundation, are among the most preferred SPA rituals. Special protocols and innovative formulas are offered for each skin type that support the restoration of the skin's natural rhythm to achieve intense, instant and lasting beauty, strengthen the skin barrier, rebuild its overall health, fight aging with valuable active ingredients, and give the skin an intense, fresh, youthful and firm appearance with the effect of lifting facial contours.

ELAZEN SPA prioritises environmentally friendly products in all cosmetic applications. Its formulas preserve traditional harvesting and production processes, are developed with environmental sensitivity and include rich natural active ingredients derived from healing stones, medicinal plants and aromatic botanicals. The cosmetics are produced using innovative, high-technology methods.

TRADITIONAL TURKISH BATH

Turkish bath culture, rooted in centuries-old tradition, is designed to refresh body and mind and create a renewed feeling of vitality. Healing water-purification treatments inspired by this tradition help relieve physical and mental fatigue. In the relaxing atmosphere of the authentic hammam, the ritual begins with the Water Greeting Ceremony, followed by a purifying scrub and a silky foam application.

MASSAGES

Extracts of medicinal plants, holistic natural aromas and oil blends come together with therapeutic massage techniques and rituals in a harmonious experience. Methods inspired by the ancient traditions of East and West are designed to support physical and mental relaxation. The massage collection ranges from Classic Swedish Massage, developed by Dr. Per Henrik Ling in 1812,

to Mediterranean aromatherapy, authentic Far Eastern and holistic Ayurveda rituals and Remedial therapies. Full-body techniques stimulate the nervous system, support blood and lymph circulation, help the body eliminate toxins and promote mental relaxation.

AYURVEDIC HOLISTIC RITUALS

Ayurveda, which means "Science of Life" in Sanskrit, is a 5000-year-old natural healing system rooted in the Vedic culture of India and is a set of wisdoms that helps human beings to stay balanced and fit in every way while realizing the upper limit of their human potential. It considers the human being as a whole with nature and lifestyle and builds its own healing system on this basis. One of the most important cornerstones of the treatment system is Ayurvedic massage. Ayurvedic healing rituals treat the body and mind as a whole. In this massage practice, the necessary life energy is transferred to the body systems in order for the body to repair, refresh and renew itself and for the mind to calm and calm down. It cleanses all the negative energy accumulated in the body, relieves tension in the muscles, strengthens the body, prevents premature aging and stops wrinkles.

HAIRDRESSER SALON TREATMENTS

Our salon offers barber services, hair design, hair coloring, keratin care, hand and foot care, nail design and trendy braids and hairstyles for young people and children.

IDEAL BODY CARE

Thanks to ozone sauna, pressotherapy device, seaweed treatments, massage techniques; It offers effective results in body shaping by reducing regional fat and cellulite.

WELLNESS REST & JACUZZI POOL AREA

It is our quiet relaxation area reserved for our guests after spa treatments.



ELA ENTERTAINMENT & ACTIVITIES EXPERIENCES

The crystal-blue waters of the Mediterranean, exhilarating water sports and relaxing moments by the pool create a range of holiday options. Whatever guests choose, they can collect unforgettable memories to last a lifetime.



ENTERTAINMENT & ACTIVITIES

The Ela Excellence Entertainment Team offers a wide range of options, including live music and DJ performances. Different daytime and evening activities are available seven days a week to provide guests with varied entertainment throughout their stay.

INCLUSIVE SERVICES (FREE)	Live Music & DJ Set Performances	Cinema	Night Zone Night Club	Billiards (+16)	Connect4
	Electronic Darts	Table football	Giant Jenga	Shuffle Board	Boccia

FIT GARDEN

For guests who enjoy sports, activity options are prepared and delivered under expert supervision to support an enjoyable and active holiday.

INCLUSIVE SERVICES (FREE)	Use of tennis courts and racket	Boccia	Cycling	Basketball	Body Workout
	Table Tennis	Zumba	Yoga	Aerial Yoga	Foottennis
	Spinning	Classical Pilates	SPA Indoor Fitness,	Tabata	Kangoo Jumps
	CrossFit	TRX			

EXTRA SERVICES (PAID)	Lighting of Tennis Courts	Private tennis and padel lessons; racket rental; court use and lighting	Reformer Pilates	Personal training and fitness programme with an instructor	Yoga, Meditation & Sound Therapy
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A close-up photograph of a woman with blonde hair, smiling and smelling a ripe red tomato. She is wearing a white ruffled top and a necklace with wooden and metal beads. The background is a soft, out-of-focus green, suggesting an outdoor garden setting. The tomato is held in her right hand, and its stem and leaves are visible on the left side of the frame.

THE LIBERATING ATMOSPHERE OF ELA

ELA offers guests a worry-free holiday experience in a peaceful setting, allowing them to relax and step away from everyday stress. In ELA's warm and welcoming atmosphere, every detail is thoughtfully considered for guests.



THE HEALING POWER OF WATER AT ELA. POOLS and AQUAPARK

Pools	Heating	Outdoor	Indoor	Fresh Water	Depth (cm)	m²
Semi-Olympic Pool	★	★		★	140	865
Indoor Pool (Spa)	★		★	★	140	216
Kids Aqua Park Pool	★	★		★	40	177
Indoor Kids Pool (SPA)	★		★	★	30	17

Heated pools are heated at certain times of the year depending on weather conditions.



ELA EVERLAND

A WORLD OF WELL-BEING AND INSPIRATION FOR CHILDREN,
ADOLESCENTS AND YOUNG PEOPLE

We understand the importance of wellbeing, safety and carefree fun for our young guests. ELA Everland is a resort within a resort, offering a unique blend of natural and digital experiences that encourage growth, creativity and participation. At Everland, children and young guests create unforgettable memories and set their imaginations free.



EVERLAND KIDS WORLD

A world of discovery for happy children.

A world full of energy where children of all ages can experience education and entertainment together with many activities, sports activities and workshops specially designed for children of all ages, integrated with nature and the digital world, under the leadership and supervision of trained crew. Fun activities (spy school, fire brigade, police office, etc.), workshops, indoor playground, outdoor playgrounds, sandboxes, Montessori activities (pizza - chocolate - cookie making, various games, activities they can use in their daily lives), interactive digital games, interactive Lego games, Playstation, 3 cinema rooms designed for different languages, parties.



Everland Kids World Opening Hours

10:00-20:00 (November 16 - March 31)

- Welcome at the hotel lobby and Everland Children's World reception
- High security system and registration procedures
- Digital recording system and wristband tracking system
- Cinema room (for 3 different languages)
- In the rooms for children 0-4 years old; potty, baby bathtub
- There are bathrobes and towel slippers in the rooms for children aged 3-12 years.

Everland Kids World Baby & Child Care Service

- Baby and child care for all children aged 12 months -11 years (Additional charge. Charge will be applied to the room account.)
- 1 day advance reservation is required.

Special Birthday Party is extra charge.

Everland Kids World reserves the right to change its opening hours depending on the number of children and weather conditions.

Everland Kids World Age Concept

- 0-48 months Baby Room (family supervision)
- 4-7 years Mini Group
- 8-11 years Midi Group
- 12-15 years Youth Club

Baby Club

Everland Kids World (0-48 months)

The Baby Playroom in Everland Kids World provides a safe and hygienic environment where babies and young children can play with age-appropriate toys and socialise with their peers. A dedicated crawling area supports early physical development, and an experienced team member is available to assist families. The baby-care room includes a breastfeeding chair and changing table. Bottle warmers, bottle and pacifier sterilisers, baby monitors, changing covers, nappies, swim nappies, organic baby food and canned milk are also available.



Mini Club

Everland Kids World (4-7 years old)

At the Mini Club, children aged 4-7 can spend their holiday in an atmosphere that combines fun and learning. Under the guidance of experienced team members, the programme includes activities, sports, development-focused group games, science experiments, handicrafts and Montessori activities.

Midi Club

Everland Kids World (ages 8-11)

For children aged 8-11, the Midi Club offers sports activities that support physical and mental development, Olympic games, Survivor-style activities, science experiments, art projects, recycling projects, digital games, robotic LEGO activities and experiences connected with nature, all led by experienced Midi Club team members.



Youth Club

Everland (12-15 years old)

For guests aged 12-15, the Youth Club offers football, darts, basketball, art activities, evening cinema sessions, karaoke, DJ lessons, cocktail-making workshops, pizza-making and strategy board games in dedicated play areas under the guidance of Youth Club crew. Tennis lessons are also available for an additional fee. VR games, PlayStation 5, Xbox, table football, darts, air hockey, electronic basketball and table tennis are available in the Youth Club.



ACADEMY OF PROFESSIONS



Everland Children's World includes a fire brigade, a doctor's examination room, a spy school, a crime scene investigation office and an archaeological excavation area. Thus, children experience their future professions and have fun.





CONGRESS & MEETING

With a total of 8 meeting rooms, the Meeting & Congress Center combines distinctive architecture, a large column-free hall, a unique foyer and a specialised professional team to turn events into memorable summit-level experiences.

FREE	WI-FI Internet	Flipchart	Coffee Break	Portable Stage 36 m² (18 pieces 100 cm x 200 cm podium, height 50 cm)
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Meeting and Organization Equipment

SOUND PACKAGE

- 2 Lectern Microphones (Sennheiser)
- 6 Wireless Handheld Microphones (Sennheiser)
- 2 Lavalier Microphones (Sennheiser)
- 2 UHF Headset Microphones (Sennheiser)
- 2 16-Channel Mixers (Allen Heat)
- 24 Ceiling Loudspeakers (Ballroom)

VIDEO

- 3 Epson Projectors – 4,500 ANSI Lumens
- 2 Motorized Projection Screens – 3 m x 4 m
- 5 Epson Projectors – 3,500 ANSI Lumens
- 5 Motorized Projection Screens – 180 x 180

LIGHTING

- 1 DMX Lighting Console
- 8 PC Spot Stage Lights
- 4 RGBW LED Spots
- 1 Dimmer

* There is an additional charge for the use of 4 motorized trusses in Ottoman 1, 2 and 3 halls.



Halls	Width (mt)	Length (mt)	Height (mt)	m²	Gala	Class	Theater	U Layout	Block	Square	Reception
OTTOMAN	38	21,3	4,95	800	500	580	700	-	-	-	750
OTTOMAN 1	11,5	21,3	4,95	245,5	140	120	220	70	52	70	200
OTTOMAN 2	15	21,3	4,95	309,8	160	180	270	76	58	92	280
OTTOMAN 3	6,4	21,3	4,95	245,5	150	130	240	70	52	88	200
ÇIRAĞAN	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
DOLMABAĞÇE	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
YILDIZ	6,4	10,3	2,4	67,3	30	38	50	28	22	30	-
BEYLERBEYİ	6,4	10,3	2,4	67,3	30	38	50	34	34	38	-
TOPKAPI	9,7	7,3	2,4	87,7	40	48	60	34	34	38	-
MAIN FOYER	42	8,8	5,9	370	-	-	-	-	-	-	300

*Order columns other than physical characteristics refer to the number of people.





OUR AWARDS

In addition to the perfect vacation experience we offer, we act with the mission of keeping environmental sustainability at the highest level. The certificates of excellence we have earned as the fruit of our devoted efforts reflect our corporate standards and environmental sensitivity. We are proud to bring our guests together with our privileged accommodation experience and to be crowned with these awards for our efforts.

Sustainable Tourism Certificate

As a result of our efforts to protect natural and cultural resources and our sustainable tourism practices, we were awarded our 3-stage sustainability certificate.

Sustainable Green Energy Certificate

Due to the fact that the electricity used in our business is provided from green energy sources, we were entitled to receive I REC certificate within the scope of Sustainable Green Energy.

Environmentally Responsible Accommodation Facility Certificate

We were awarded the Environmentally Responsible Accommodation Facility Certificate by the Ministry of Culture and Tourism, especially with our practices in environmental issues such as waste management, energy and water saving.

Travelife Certificate

We ensure continuity in energy saving and environmental issues within the scope of sustainability.

Child Friendly Tourism Certificate

As a result of our efforts to ensure that our child guests can spend their vacations in a safe and fun way, we were awarded the Child Friendly Tourism Certificate.

ISO 14001:2015 Environmental Management System

We were deemed worthy of this certificate as a result of our efforts to minimize environmental impacts and for a sustainable tourism approach.

ISO 50001:2018 Energy Management System

We have been awarded the certificate for providing and implementing all the processes required by the standard in energy saving.

ISO 22000:2018 Food Safety Management System

With this certificate, which covers food processing processes from start to finish, we have guaranteed the reliability of every meal and beverage we offer to our guests.

ISO 9001:2015 Quality Management System

We have demonstrated our quality standards as a result of our efforts to keep our guests' satisfaction at the highest level.

ISO 10002:2018 Customer Satisfaction Management System

On our way to provide our guests with an unforgettable holiday experience, we have been awarded this certificate as a result of our efforts.

ISO 45001:2018 Occupational Health and Safety Management System

Ela Excellence has received ISO 45001:2018 in recognition of its commitment to occupational health and safety and the practices implemented in this area. The brand continues to pursue the highest service standards while maintaining environmental responsibility in line with its sustainability principles.

Blue Flag

The Blue Flag, one of the world's most prestigious symbols of environmental quality and cleanliness standards, flies over the beaches of Ela Excellence, highlighting the quality of its crystal-clear waters.



IN PURSUIT OF EXCELLENCE



ISO 22000:2018
Food Safety Management System



ISO 9001:2015
Quality Management System



ISO 14001:2015
Environmental Management System



ISO 45001:2018
Occupational Health and Safety Management System



ISO 10002:2018
Customer Satisfaction Management System



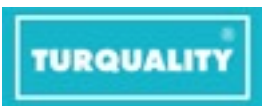
ISO 50001:2018
Energy Management System



Green Star - Environmentally Friendly Accommodation Facility Renovation



Sustainable Tourism Certificate



Turquality Program



Safe Tourism Certificate



Sustainable Green Energy Certificate



Child Friendly Tourism Certificate



Blue Flag

Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions.



OUR AWARDS



TUI GLOBAL HOTEL AWARDS
QUALITY HOTEL



JET2HOLIDAYS QUALITY AWARD



BEST 100 HOTELS AWARD



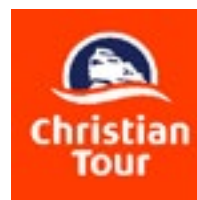
STARWAY CHILD FRIENDLY HOTEL



STARWAY ECO-FRIENDLY HOTEL



BOOKING.COM - TRAVELLER
REVIEW AWARDS



CHRISTIAN TOUR - BEST
ACCOMMODATION AWARD



OTELZ GUEST REVIEW AWARDS



STARWAY CHILD FRIENDLY HOTEL



STARWAY OVERALL
SATISFACTION



TRIPADVISOR: TRAVELLER'S
CHOICE



HOLIDAYCHECK 5.5/6

IMPORTANT INFORMATION

1. Officially certified premium quality products and brands are used in all food and service offerings throughout the resort.
2. Guests who are allergic to any food should inform Ela Assistant crew when they enter the facility. Otherwise, the hotel management is not responsible for any problems that may arise.
3. According to the T.R. laws dated 19.05.2008, smoking is prohibited indoors in general use.
4. Pets are not accepted to our facility.
5. The entrance time to the facility is 14.00 at the earliest and the departure time from the facility is 12.00 at the latest. Even if the room is delivered on time, there may be an extra charge for the use of facility services after 12.00 due to the All Inclusive Concept.
6. Dress code may apply in some restaurants and bars in the facility.
7. Motorized watercraft cannot be used within the swimming boundaries.
8. All consumables, hotel amenities, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of the all-inclusive package for daily use within the facility. It is not appropriate to take these materials out of the facility.
9. The hotel management reserves the right to make unilateral changes indefinitely regarding the services and information contained in this guide.
10. In our facility, hygiene and health measures and other life safety measures are meticulously implemented for our guests and employees. Continuous controls are provided by the relevant ministry, relevant official institutions and organizations.
11. All our guests and employees are obliged to comply with occupational health and safety measures.
12. Guests who disturb the peace in the facility, exhibit behavior contrary to the rules of morality, behave in a manner that puts the safety of other guests and employees at risk, insult, swear, use physical violence against the institution, guests and employees, steal, use drugs, put their own health and the environment at risk as a result of excessive alcohol consumption, intentionally damage hotel property, equipment, intentionally create a fire risk, may be removed from the facility, even if their accommodation period continues with the decision to be taken by the management when necessary. In this case, whether or not the remaining accommodation amounts will be refunded depends on the unilateral decision of the hotel management. The hotel reserves its rights against all kinds of damages arising in such cases against the person or persons causing the relevant damage.
13. Tour operators and agencies accept and undertake that the latest updated versions of these concepts, which they are currently publishing, will be valid as an integral part of the contracts and agreements, in addition to the signed contracts, upon receipt of the message, and that they will update this information simultaneously in their sales and marketing channels.
14. Air conditioning operating hours are seasonally adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
15. Alcoholic beverages and tobacco products are not sold to guests under the age of 18.

16. Alcohol service may be refused or temporarily suspended for guests who present a health risk and/or whose health or behaviour is considered at risk due to excessive alcohol consumption or other alcohol-related reasons. This situation cannot be made the subject of a complaint.
17. The hotel management reserves the right to make unilateral changes to the operating hours, method of delivery and content of all services listed in the Fact Sheet due to weather conditions and similar circumstances beyond its control.
18. The days on which restaurants and bars are closed may be changed by the hotel management depending on weather conditions and reservation demand.
19. Removing food, beverages or equipment from food and beverage units to outdoor areas is not permitted for hygiene and safety reasons.
20. The information notice containing the general rules of the property is presented to all guests at check-in against signature.
21. The minibar is replenished once a day. Additional requests during the day are chargeable.
22. Room cleaning is provided once a day. Additional requests during the day are chargeable.
23. For sun loungers occupied but left unused for a long period, hotel crew may take towels and similar personal belongings into safekeeping and make the sun lounger available. The hotel management cannot be held responsible for items subsequently reported as lost.
24. Fishing by any method within the designated swimming boundaries is prohibited.
25. Roller skates, scooters, skateboards and similar potentially hazardous riding devices may not be used inside the property, including the lobby and indoor areas.
26. Drones and similar devices may not be used within the property.
27. Food and beverage brands may differ from those stated due to delays in customs, procurement, lead times or supply. In such cases, the property may serve a product of comparable quality.
28. Tour operators and agencies accept that the currently published concepts are valid within the scope of signed contracts and undertake to update this information simultaneously in their own sales and marketing channels.
29. Auxiliary equipment for guests with disabilities, as well as seating and reservation priority in food and beverage areas, are taken into consideration by the property management and crew.
30. External visitors coming to meet hotel guests are not accepted after 18:00.
31. All current fact sheets, images, logos and videos of Ela Excellence Resort Belek are available at media.elaresort.com.

ELA
EXCELLENCE
RESORT BELEK



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